



# The PDI PHYSICIAN SURVEY©

## **SAMPLE ONLY**

We need your feedback and input in order to practice what we preach – continuous quality improvements for all of our physicians/health care providers. Please give candid, open responses to these questions, since the survey findings will be used to make better managerial decisions. Your responses are anonymous since only general trends will be reported. Individual responses will be treated with complete 100% confidentiality. **If you do not have an opinion or can not answer a question please use N/A on the rating scale.**

### **5-POINT RATING SCALE with N/A**

- **Strongly Disagree=1**
- **Disagree=2**
- **Neutral=3**
- **Agree=4**
- **Strongly Agree=5**
- **N/A**

### **Teamwork and Involvement Category**

In general, I receive the cooperation and support from nurses and clinical staff to perform effectively.

### **Capability Category**

Different hospital departments communicate and collaborate well with each other.

### **Leadership Category**

The hospital administration team invites me to participate in making important decisions that directly impacts my work.

### **Structure Category**

The hospital provides the resources (facilities, staff, technology, etc.) for me to perform effectively.

### **Problem Resolution Category**

When I have a problem, hospital administrators follow through and contact me to make sure the problem was appropriately handled.

### **Expectations Category**

The quality (speed, accuracy, convenience, etc.) of the PATIENT DISCHARGE process usually meets my expectations.

## **Priorities & Values Category**

Please prioritize and rank order the following work related statements, where **1** is your highest priority, **2** is the next highest, and so on to **8** which is your lowest priority (This does not mean it is unimportant, just less important than the others). Please use each ranking number only once.

\_\_\_\_ **More Convenience** – less administration and paperwork; more time for patients

\_\_\_\_ **Higher Quality Patient Care** – better nursing coverage and outpatient services

**Are there any other work related features that we have not mentioned? If so, what are they?**

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## **Hospital Strategy Category**

The hospital administration team usually does more than just announce a major strategic decision; they make a point of explaining the reasoning and rationale behind their choices.

## **Physician Recruitment Category**

The hospital's physician recruiting efforts are effective in attracting top quality physicians.

## **Outcome Category**

The hospital is a great place for physicians to work.  
Overall, the hospital provides excellent patient care.

## **Quality of Services Category**

Please provide your evaluation for each of the following Passavant Hospital departments using the 5 point Satisfaction rating scale. **Please select N/A if you can not make an informed evaluation of a department.**

### **5-POINT RATING SCALE**

**1= Very Dissatisfied 2= Dissatisfied 3= Neutral 4= Satisfied 5= Very Satisfied  
6=N/A**

Overall Quality of services from the ICCU department.

Overall Quality of services from the Pediatric department.

Overall Quality of services from the OB department.

Please provide your feedback for any department that you rated (1) Very Dissatisfied or (2) Dissatisfied.

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Would you recommend the hospital to a family member or friend who needed the medical services that the hospital currently provides?

- No                       Maybe                       Yes

### **Board of Directors' Category**

I have confidence in the decisions making ability of the hospital Board of Directors – they know what they are doing.

### **Open Ended Questions**

What do you regard as the best, most positive thing about working at the hospital?

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What is the one most important thing the hospital needs to improve?

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What one thing can the hospital do to help make your practice more rewarding?

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### **Demographics**

#### **A. How long have you been on staff at the hospital?**

1. Less than 5 years
2. 6 to 10 years
3. 11 to 20 years
4. More than 20 years

#### **B. What is your hospital Status?**

1. Active Physician Status
2. Consulting/Courtesy Physician Status

#### **C. What is your age group?**

1. under 39
2. 40 to 49
3. 50 to 59
4. 60 and over

#### **D. Did you participate in a Hospital PDi Solution Action Team (SAT)?**

- Yes  
 No

**THANK YOU**